

[How to Disable Common Pop-Up Blockers](#)
[Internet Explorer](#)
[AOL Toolbar](#)
[Google Toolbar](#)
[Microsoft Windows XP Service Pack 2 \(SP2\)](#)
[MSN Toolbar](#)
[Pop-Up Stopper](#)
[PopUpCop](#)
[Yahoo! Toolbar](#)
[Firefox](#)
[Norton Internet Security/Firewall Pop-up Blocker](#)
[IE7](#)

How to Disable Common Pop-Up Blockers

Listed below are some of the most popular pop-up blocking software packages, and instructions to enable pop-up windows with them. Pop-up windows must be enabled to use our online services.

There are dozens of pop-up blocking software packages and, as a result, we are unable to list each here, but we have chosen the most popular. Generally, most pop-up blockers will install themselves either within the browser toolbar, or within the Windows Taskbar (found at the bottom right-hand corner of your screen).

Depending upon what is installed on your computer, it is possible that you may have more than one pop-up blocker running. You will have to disable *all of them* for our site to work properly.

Once you have reviewed these instructions and have disabled the pop-up blockers in your system, click the **Back** button in your browser to return to the online system you were previously viewing.



[Next](#)

Internet Explorer

AOL Toolbar

The AOL Toolbar is available from America On-Line as part of their service's offerings. It appears in the browser as follows:



The AOL pop-up blocker icon looks like this:



To disable pop-up blocking:

1. Click the AOL pop-up blocker icon. The icon changes to the following:

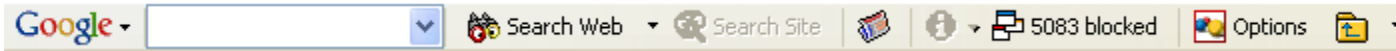


2. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, click the icon again to re-enable the pop-up blocker.

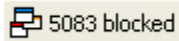
[Home](#) [Back](#) [Next](#)

Google Toolbar

The Google Toolbar is provided by Google to facilitate searching the web, as well as provide pop-up blocking. This pop-up blocker is part of a menu bar and appears in the browser as follows:



The Google pop-up blocker icon looks like this:



To disable pop-up blocking:

1. Click the Google pop-up blocker icon. The icon changes to the following:



2. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, click the icon again to re-enable the pop-up blocker.

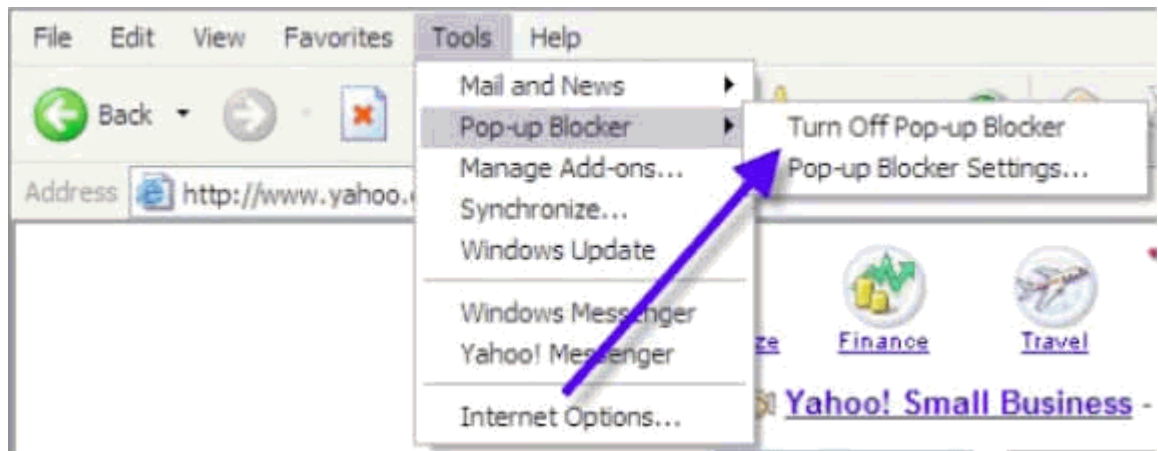
[Home](#) [Back](#) [Next](#)

Microsoft Windows XP Service Pack 2 (SP2)

With the release of Microsoft's Service Pack 2 for Windows XP, pop-up blocking is now directly integrated into Internet Explorer. Note that, by default, pop-up blocking is *enabled* within Internet Explorer.

To disable pop-up blocking:

1. Click **Tools, Pop-up Blocker, Turn Off Pop-up Blocker**.



2. Once this is done, you should be able to use the online system properly. Once you are finished using our online system, you can go back into the menu again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

MSN Toolbar

MSN Toolbar is also provided by Microsoft, as part of their online services. This pop-up blocker is part of a menu bar and appears in the browser as follows:

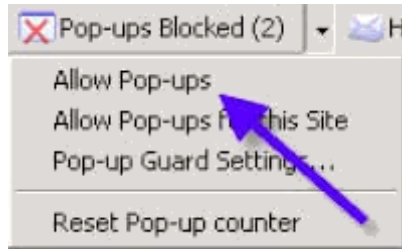


The MSN pop-up blocker icon looks like this:



To disable pop-up blocking:

1. Click the **down arrow** (to the right of the text). The following menu displays:



2. Click **Allow Pop-ups** or **Allow Pop-ups for this Site**.
3. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, you can go back into the menu again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

Pop-Up Stopper

This program is designed solely for preventing pop-ups. When running, it displays an icon in the lower right corner of your Start Menu taskbar (usually near the clock), and appears as follows:



The Pop-Up Stopper pop-up blocker icon looks like this:



To disable pop-up blocking:

1. Right-click the Pop-Up Stopper icon. The following menu appears:



2. Click **Block pop-up ad windows** to remove the checkmark beside it.
3. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, you can go back into the menu again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

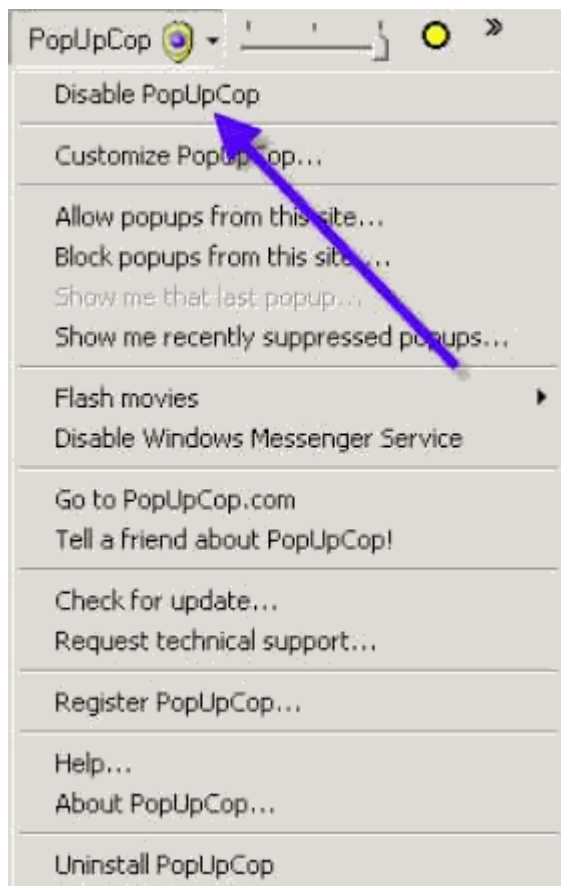
PopUpCop

This program is designed solely for preventing pop-ups. PopUpCop is part of a menu bar and appears in the browser as follows:



To disable pop-up blocking:

1. Click » (the right double arrow symbol to the right of the yellow dot). The following menu appears:



2. Click **Disable PopUpCop** or **Allow popups from this site...**
3. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, you can go back into the menu again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

Yahoo! Toolbar

The Yahoo! Toolbar is available from Yahoo! as part of their service's offerings. It appears in the browser as follows:

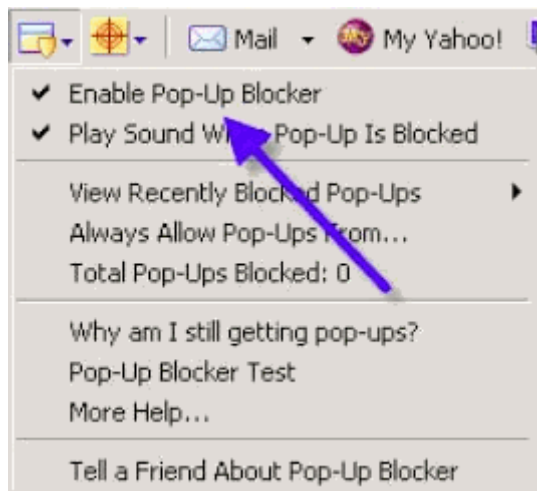


The following icon is the pop-up blocker:



To disable pop-up blocking:

1. Click ▼ (the down arrow beside the icon). The following menu appears:



2. Click **Enable Pop-Up Blocker** to remove the checkmark beside it, disabling the pop-up blocking.
3. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, you can go back into the menu again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

Firefox

Mozilla's pop-up blocker is integrated into the browser, much like the pop-up blocker for Internet Explorer.

To disable pop-up blocking:

1. Select **Tools, Options**. The following window appears:



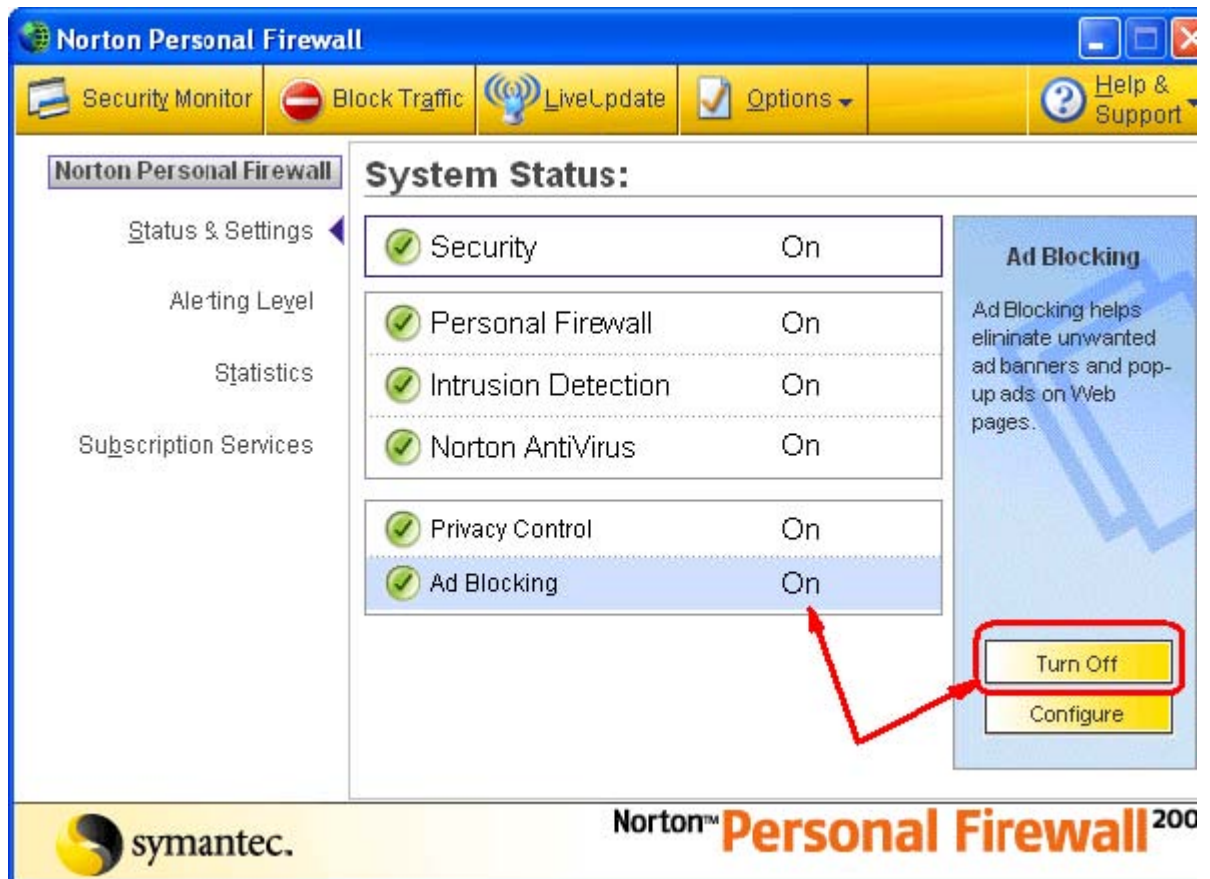
2. Click the **Content** icon (at the top of the window).
3. Click the checkbox next to **Block pop-up windows** to remove the checkmark.
4. Click **OK**.
5. Once this is done, then you should be able to use our online system properly. Once you are finished using the online system, you can go back into the menu again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

Norton Internet Security/Firewall Pop-up Blocker

To disable pop-up blocking:

1. To open Norton Internet Security/Firewall's main window, click **Start, Programs, Norton Firewall**. The following window appears:



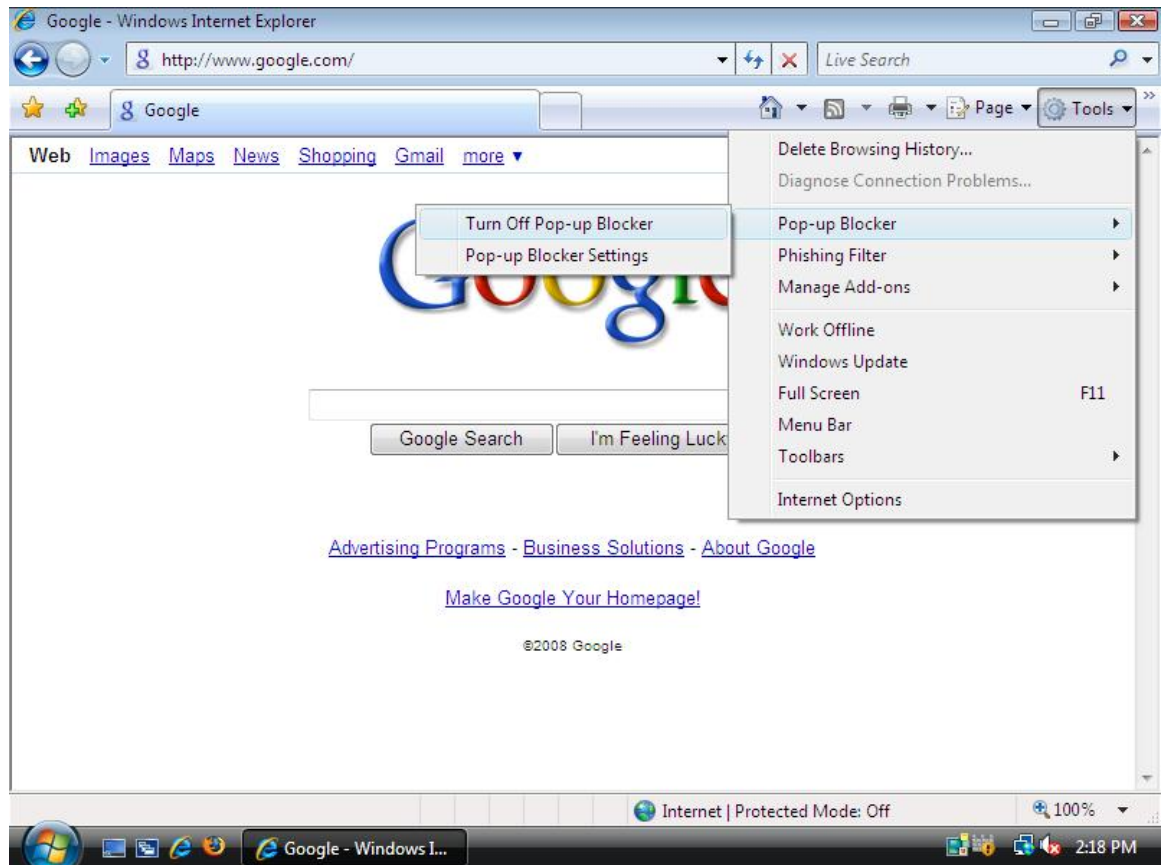
2. Click **Ad Blocking**.
3. Click **Turn Off**.
4. Close the window.
5. Once this is done, you should be able to use our online system properly. Once you are finished using the online system, you can go back into the above window again to turn on the pop-up blocker.

[Home](#) [Back](#) [Next](#)

Internet Explorer 7

To disable pop-up blocking:

1. Click **Tools** (found at the far right-hand side of the menu bar).
2. Click **Pop-up Blocker**.
3. Click **Turn Off Pop-up Blocker**.

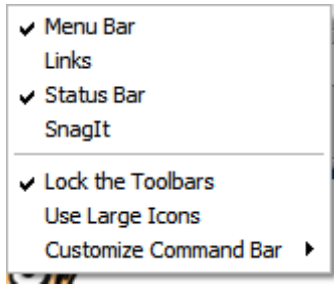


Note: If you do not see the Internet Explorer menu, follow these steps to display the menu bar, and then return to the steps above.

To display the IE toolbar:

1. Right-click an empty spot on the toolbar. The following menu appears:

[Home](#) [Back](#) [Next](#)

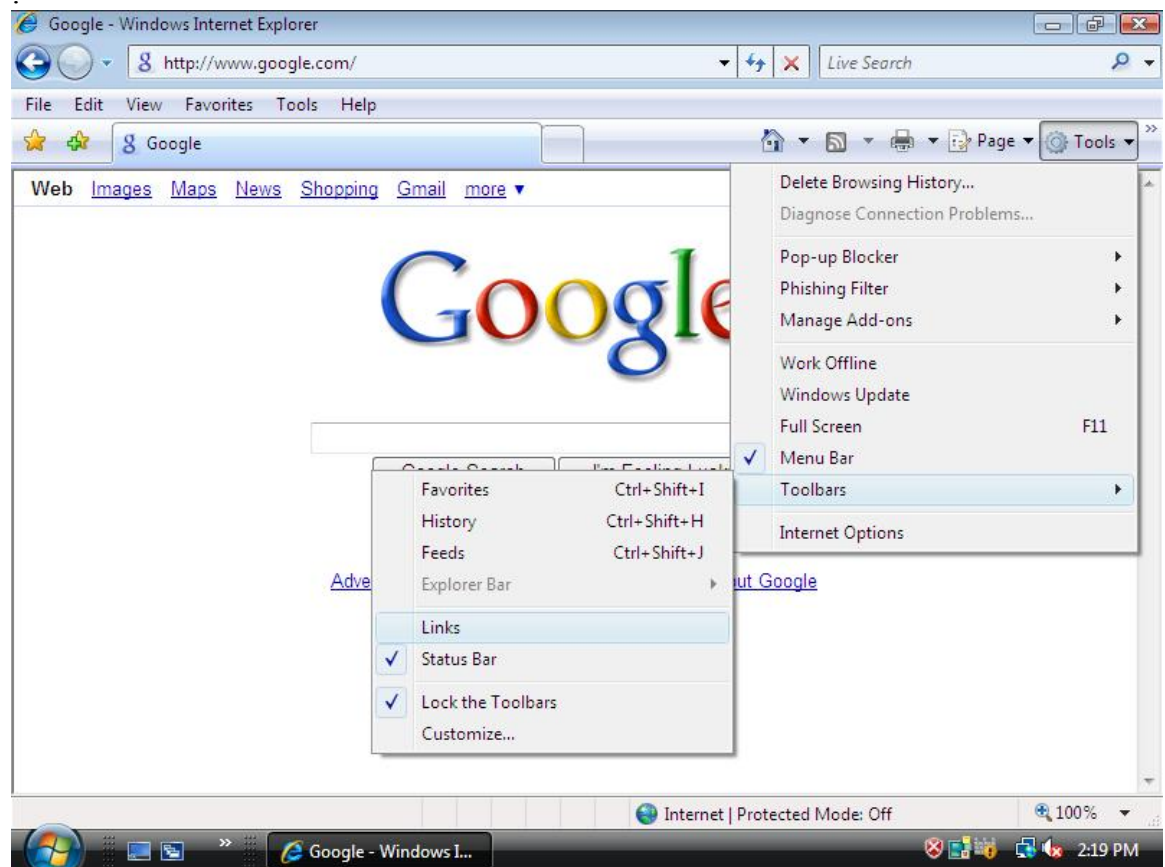


2. Left-click **Menu Bar**.

Note: Another option is to hold down the **Alt** key and release and then the menu bar will show up temporarily.

To close toolbars (i.e., Google, Yahoo, etc.)

1. Click **Tools**.
2. Click **Toolbars**.
3. Uncheck all that apply.



[Home](#) [Back](#)